



Hilderthorpe
PRIMARY SCHOOL

Aiming High ~ Reaching Higher

Parent and Visitor Conduct Policy

Policy Reviewed: June 2025

Approved by Governors: June 2025

Policy Review Date: June 2027

1. Purpose and scope

At Hilderthorpe Primary School, we believe it's important to:

Work in partnership with parents to support their child's learning

Create a safe, respectful and inclusive environment for pupils, staff and parents

Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff code of conduct) and pupils (through our behaviour policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour that will not be tolerated

Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)

- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Use of physical punishment against your child while on school premises
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent

- Invite the parent in to school to meet with a senior member of staff or the headteacher
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before banning a parent from the school site.

Nurture Schools Approach

At Hilderthorpe Primary School, we are part of the Nurturing Schools Programme from 'The Nurture Group Network'. This means that we follow the 6 Nurture Principles:

1. Children's Learning is understood developmentally.
2. The classroom offers a safe base.
3. The importance of Nurture for the Development of Well-being.
4. Language is a vital means of communication.
5. All behaviour is communication.
6. The importance of transition in children's lives.

As a school, these are what the principles mean to us:

- We are all different and need help to grow.
- We work together, share and care. I am special, everyone is special.
- If we are sad or upset, it is ok to show it in our safe place.
- We are safe in our school.
- We play and talk about everything
- We know what happens every day in our school.

We expect all stakeholders and visitors in the school to model these principles to each other. These principles are threaded through all aspects of our school life including policies and the curriculum.

Headteacher:	Mrs S Hall	Date:	June 2025
Chair of Governing Body:	Rev A White	Date:	June 2025